

## **Health Service Worker**

**SHRP24073**

Lewis County

\$33,453.00 - \$35,046.00

### **General Description:**

The Health Service Worker under the direction of the Charge RN monitors the patients' physical and emotional well-being and reports unusual behavior or physical ailments to the appropriate professional staff. Provides nursing, psychiatric and personal care to mentally ill, emotionally disturbed or mentally retarded patients. The Health Service Worker observes and influences patients' behavior and communication while interacting with them, teaching and counseling them as well as garnering their trust. The Health Service Worker takes and records measures of patients' physical condition using devices such as thermometers and blood pressure gauges and pulse oximetry machines. The Health Service Worker encourages patients to develop work skills and to participate in social, recreational and other therapeutic activities that enhance interpersonal skills and develop social and therapeutic relationships. The Health Service Worker assists the professional staff in working with patients as required. The Health Service Worker restrains violent, potentially violent or suicidal patients by verbal or physical means as per policy. The Health Service Worker aids patients in performing tasks such as bathing and keeping beds, clothing and living areas clean.

### **ESSENTIAL DUTIES AND RESPONSIBILITIES: (Other duties may be assigned)**

- Interact routinely with patients, observe behavior patterns and communicate significant observations to Charge RN and/or Treatment Team. Document information regarding patient care and behavior as required in policy and procedure.
- Attend to the physical needs of the patients, such as assistance with personal hygiene tasks, and if necessary, feeding and mobility.
- Run errands related to patient care and unit needs.
- Supervise patients going to and from treatment areas and in special care areas as assigned.
- Participate in patient treatment planning and implementation under the direction of nursing staff and other professional staff involved in patient care.
- Participate in maintenance of a clean, orderly and safe environment; report needs for repairs and maintenance to appropriate staff.
- Assist in admission, discharge and transfer of patients as assigned to include personal inventory of all possessions and appropriate hand off communication.
- Obtain patients vital signs, height, weight and abdominal girth and document in patient records.
- Assist nursing staff in responding to emergency situations.
- Attend and participate in staff meetings and in-service training.
- Monitor and document nutritional intake as required.
- Maintain confidentiality in accordance with established policy and procedure and standards of care.
- Review all departmental policies and procedures to ensure compliance.
- Possesses the ability to be aware of other's reactions and why patients react as they do.
- Possesses the ability to tell when something is wrong or likely to be wrong; be attuned to noise levels and subtle changes in the therapeutic milieu.
- Monitors and documents the monitoring of different patient observational levels, i.e., 15- minute

checks, close constant observation or 1:1 observation of patient with appropriate hand off communication

- The skill to teach others in his unit how to do things whether it is an employee or a patient.
- Requires the basic knowledge of age specific needs as related to adult, young adult or geriatric population.
- Active member of the hospital's Code Blue Team and Patient Support Team on a rotational basis to assist in life threatening situations and to ensure patient and staff safety in dangerous.
- Assists health Service Worker Trainee in all aspects of becoming competent in their new role.
- Complete mandatory training programs and annual training as required

**Posting Number(s):** 0512P01315, 0512P01518, 0512P01527, 0512P01570, 0512P01583, 0512P01652, 0512P01706, 0512P01789

**Minimum Qualifications:**

**QUALIFICATIONS:** To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

**TRAINING:**

High school diploma or GED

**EXPERIENCE:**

One year of full-time or equivalent part-time paid or volunteer experience in the care, treatment and development of the physically challenged or mentally ill or mentally retarded.

**LANGUAGE SKILLS:**

The Health Service Worker requires knowledge of the structure and content of the English language including the meaning and spelling of words, rules of composition and grammar. Also requires the ability to read and understand policy and procedures. Ability to effectively present information and respond to questions from patients, managers, customers and the general public.

**REASONING ABILITIES:**

Able to recognize problems or the potential for problems, draw valid conclusions and respond quickly.

**CERTIFICATES, LICENSES, REGISTRATIONS**

None required.

**Benefits Include:**

- Paid vacation, holidays, and sick/family sick leave
- Health, dental, vision, retiree health, basic life, and supplemental life insurance
- Employee wellness programs
- Retirement

The West Virginia Department Of Health Facilities is an Equal Opportunity employer. **This position announcement is established as of January 19th, 2024, and will remain open until January 26th, 2024.** Submit a paper application or detailed resume and any correspondence concerning this vacancy to: [OHRMOSAClassComp@wv.gov](mailto:OHRMOSAClassComp@wv.gov). Please put **SHRP24073** in the subject line of your email.

**Note:** Due to recent legislation, positions filled for the Department of Health Facilities and Bureau for Social Services beginning January 1, 2024, are no longer covered by the West Virginia Division of Personnel. These positions are now covered under the Office of Shared Administration Comprehensive Human Resources System.